

## CHATEAU WOODS M.U.D. BILLING INFORMATION

Billing Office: 27351 Blueberry Hill, Suite 36  
Conroe, TX 77385-8957  
Hours: Monday-Friday 8:00am-4:00pm  
Phone: (281)367-0935  
Drop Box: Located at front door, collected each morning  
Billing Information:

Meters are read each month around the 25<sup>th</sup>  
Bills are sent out no later than the 1<sup>st</sup> of each month  
Bills are due the 20<sup>th</sup> of each month  
On the 21<sup>st</sup> of each month a late fee of 10% is assessed  
Service may be disconnected on or about the 25<sup>th</sup> if not paid

### Residential Out of District

Connection Requirements:

\$180.00 Service Deposit  
\$50.00 Service Charge  
**Total Due: \$230.00**  
(CASH/CHECK/MONEY ORDER ONLY)

Water and Sewer Rate Information:

Water: First 0-3,000 gallons- \$20.10 (monthly minimum)  
Next 3,000 gallons- \$3.02 per 1,000 gallons  
Next 3,000 gallons- \$3.52 per 1,000 gallons  
Next 3,000 gallons- \$4.02 per 1,000 gallons  
Next 3,000 gallons- \$4.52 per 1,000 gallons  
Each 1,000 gallons thereafter-\$5.03 per 1,000 gallons  
Sewer: Flat Rate- \$50.26 per month  
LSGCD fee: \$0.11 per 1,000 gallons  
Trash: Not Available

**CHATEAU WOODS MUNICIPAL UTILITY DISTRICT**

A-1 UTILITY/WATER BILLING OFFICE ~ 27351 Blueberry Hill, Suite 36 ~ CONROE, TX. 77385  
Phone 281-367-0935 ~ Fax 281-367-5044

**OUT OF DISTRICT SERVICE APPLICATION  
FOR WATER AND SEWER SERVICE**

Applicant Name \_\_\_\_\_ Date \_\_\_\_\_

Service Address \_\_\_\_\_

Mailing Address \_\_\_\_\_

Phone#: Home \_\_\_\_\_ Work/Cell # \_\_\_\_\_

Drivers License No:(s) \_\_\_\_\_ SS# \_\_\_\_\_

Email address: \_\_\_\_\_ Opt out of paper billing: YES or NO

Property Owner's Name and Address \_\_\_\_\_

**DEPOSIT AMOUNT: \$180.00**

I request water and sewer service at the above premises and agree to use and pay therefore in accordance with the District's established rates and rules. I further agree to be responsible for all charges for water and sewer services for the above premises until I request discontinuance of such service and a final bill.

I agree:(1)the District shall not be liable for damage of any kind whatsoever resulting from water or the use of water on the above premises, unless such damage results directly from negligence of the District. (2)the District shall not be responsible for damage done by or resulting from any defect in the piping, fixtures or appliances on the above premises; (3)to maintain in serviceable condition all sewer lines within the boundaries of applicant's premises;(4) to furnish and maintain a private cut-off valve on my side of the water meter; and(5)the District shall not be liable for any damage or injury arising from interruption, inadequacy or non-availability of water or sewer services.

I understand that:(1)bills will be figured in accordance with the District's established rate schedule with water service based on the meter reading of the amount consumed for the period;(2) bills are due and payable upon presentation and payment may be made at the office of the district;(3)bills must be paid by the due date of the current month or a late penalty will be assessed.

The District can Terminate water and sewer service for non-payment of the bill or noncompliance with District rules. I understand that these statements are made in accordance with the established policies of the district.

Date for service to begin: \_\_\_\_\_  
Applicant's Signature \_\_\_\_\_

**To request confidentiality of your personal information, please check box.**  
\*\*\*\*\* OFFICE USE ONLY: DO NOT WRITE BELOW \*\*\*\*\*  
ACCOUNT # \_\_\_\_\_

Date Paid \_\_\_\_\_ Cash/Check# \_\_\_\_\_ Total Paid \$ \_\_\_\_\_

# CHATEAU WOODS M.U.D.

27351 Blueberry Hill Dr. #36  
Conroe, Texas 77385  
Phone (281)367-0935  
Fax (281)367-5044

## SERVICE AGREEMENT

**I. Purpose** The Chateau Woods Municipal Utility District (District) is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The District enforces these restrictions to insure the public health and welfare. Each customer must sign this agreement before the District will begin services. In addition, when services to an existing connection has been suspended or terminated, the District will not re-establish services unless it has a signed copy of this agreement.

**II. Plumbing Restrictions** The following undesirable plumbing practices are prohibited by state regulations:

- A. No direct connection between public drinking supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or a reduced pressure-zone backflow prevention device.
- B. No cross connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking supply is permitted.
- D. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation of repairs of plumbing at any connection which provides water for humans.
- E. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.

**III. Service Agreement** The following are the terms of the service agreement between the Chateau Woods Municipal Utility District (The Water System) and X \_\_\_\_\_ (the customer)

- A. The District will maintain a copy of this agreement as long as the customer and/or Premises is connected to the Water System.
- B. The customer shall allow his property to be inspected for the possible cross-connections and other undesirable Plumbing practices. These inspections shall be conducted by the district or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water Systems normal business hours.
- C. The District shall notify the Customer in writing of any cross-connections or other undesirable plumbing practices which has been identified during the initial inspection or periodic re-inspections.
- D. The Customer shall immediately correct any undesirable plumbing practices on his premises.
- E. The Customer, at his expense, properly install, test, and maintain any backflow prevention devices required by the District. Copies of all testing and maintenance records shall be provided to the Water System.

**IV. Enforcement** If the Customer fails to comply with the terms of the Service Agreement, the District shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

Customer Signature X \_\_\_\_\_ Date \_\_\_\_\_

**Chateau Woods M.U.D.**  
27351 Blueberry Hill Drive, Suite 36  
Conroe, TX 77385-8969

**Account #** \_\_\_\_\_

**The following listed persons have my consent to discuss my billing, payment and account information with Chateau Woods M.U.D.**

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**Date:** \_\_\_\_\_

**Signature:** \_\_\_\_\_